

2026-08-28

Newfoundland and Labrador Hydro

Shirley Walsh

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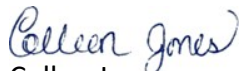
Dear Ms. Walsh:

Re: Newfoundland and Labrador Hydro - Exemption to Regulation 17 for Temporary Restriction for Load Additions in Labrador East and West - Carol Automobile Ltd. - Requests for Information

Enclosed are Requests for Information PUB-NLH-004 to PUB-NLH-007 regarding the above-noted matter.

If you have any questions, please do not hesitate to contact the Board's Legal Counsel, Ms. Jacqui Glynn, by email, jglynn@pub.nl.ca or by telephone 709-726-6781.

Sincerely,



Colleen Jones

Assistant Board Secretary

CJ/ml

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Iron Ore Company of Canada
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1 **IN THE MATTER OF**

2 the **Electrical Power Control Act, 1994**,
3 SNL 1994, Chapter E-5.1 (the “**EPCA**”)
4 and the **Public Utilities Act**, RSNL 1990,
5 Chapter P-47 (the “**Act**”), as amended,
6 and regulations thereunder; and
7

8 **IN THE MATTER OF**

9 an application by Newfoundland and Labrador
10 Hydro for approval of exemption to Regulation 17
11 which limits new load additions in Labrador East
12 and West - Carol Automobile Ltd., pursuant to
13 section 71 of the **Act**.

**PUBLIC UTILITIES BOARD
REQUESTS FOR INFORMATION**

PUB-NLH-004 to PUB-NLH-007

Issued: August 28, 2026

PUB-NLH-004 Reference: Application, page 3 and response to PUB-NLH-001

Hydro has received a request for service from Carol Automobile Ltd. to allow for the installation of an additional, larger, electric vehicle charger at its car dealership facility in Labrador City. The customer's existing service has an estimated peak demand of 16.4 kW. The additional customer information provided in response to PUB-NLH-001 stated connected load of 240 kW of miscellaneous single-phase load and a 240 kW estimated peak demand for a new three phase service.

- (a) Will the existing service continue as a separate electrical service upon completion of the new service request? Explain.
- (b) Confirm that only one charger is being installed and provide the type of charger (i.e., Level 1, 2 or 3), its specifications and its load requirements.
- (c) Given electric vehicle chargers can be programmed by the customer to charge during off-peak periods to minimize the customer's maximum demand and monthly bill, explain why Hydro is assuming the charger will operate during the peak period.

PUB-NLH-005 Reference: Response to PUB-NLH-001

- (a) Provide additional detail on the breakdown of any miscellaneous connected load that is in addition to the connected load for the new charger.
- (b) Why does Hydro believe it is reasonable to assume that all 240 kW of connected load identified in the customers' request for service will be operating at peak time? Explain.

PUB-NLH-006 Provide the computation of the upstream capacity being charged to Carol Automobile Ltd.

PUB-NLH-007 The CIAC Handbook which provides guidelines for estimating maximum demand for all new service requests for general service customers provides the option that the maximum annual demand can be estimated by multiplying the connected load by a 50% demand factor when the connected load is 40 kW or greater (source, page 29 of CIAC Handbook). Would Hydro consider it reasonable to apply a 50% demand factor or some other demand factor less than 100% in estimating the customer's peak demand? Explain.

DATED at St. John's, Newfoundland and Labrador, this 28th day of August, 2026.

BOARD OF COMMISSIONERS OF PUBLIC UTILITIES

Per



Colleen Jones

Assistant Board Secretary